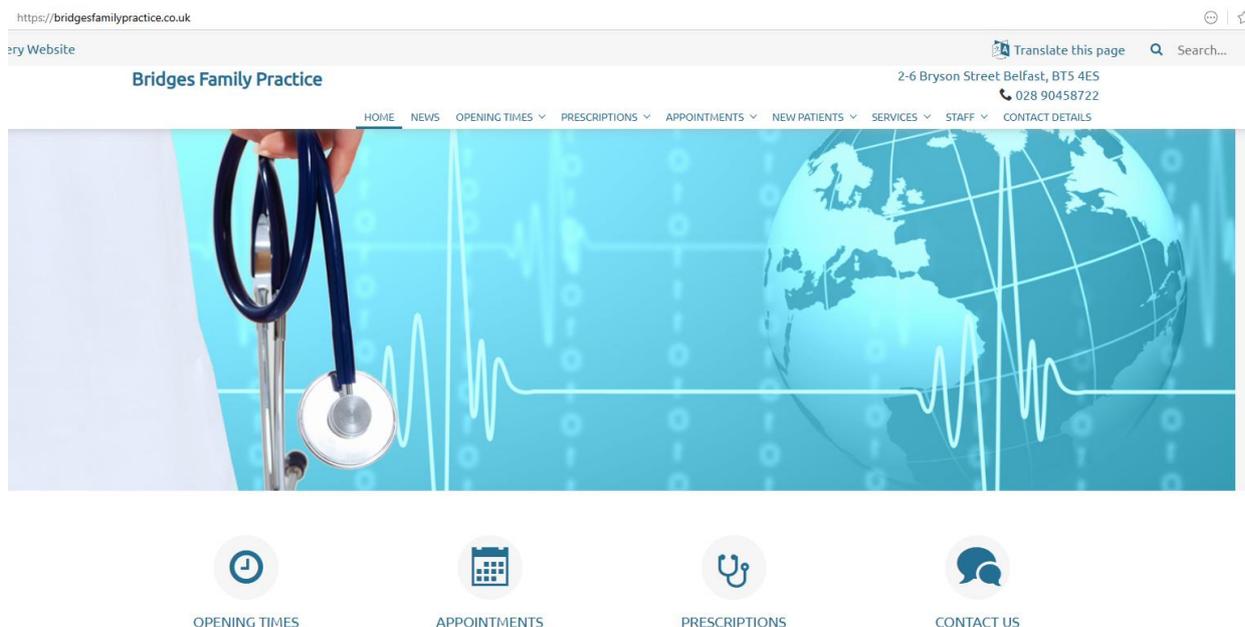


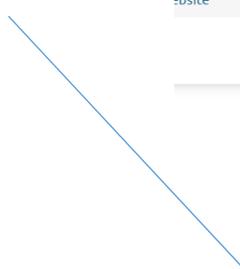
# You can now order your repeat prescriptions through our website: [bridgesfamilypractice.co.uk](https://bridgesfamilypractice.co.uk)

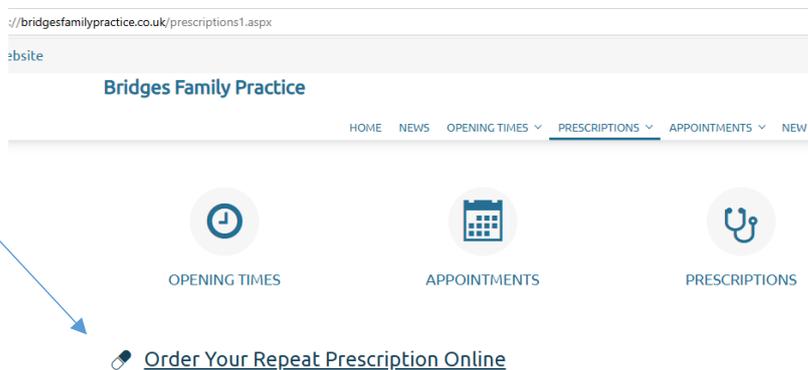
Please follow the simple steps below to set this up:

1. Open Google, Bing (or other search engines) and type in: bridgesfamilypractice
2. You will see: <https://bridgesfamilypractice.co.uk> - click on this and it will take you to our web page



3. Click on Prescriptions 

4. Click on Order Your Repeat Prescription Online 



## Ordering your Prescription Online

You will now see this page where you have two options:

5. You must choose 'Click Here to Register Now' if you are a new user Or Choose the blue 'Log On' box if you have used this service before.

**Registered Services Logon**

**Register**

**New Users**

If you have not yet registered, it is a quick and easy process and need only be done once.

[Click Here to Register Now](#)

**Need to Activate Your Registration?**

If you have problems with the activation link in the registration email you can manually activate your registration using the activation-key included in your registration email.

**Log On**

**Registered Users**

If you are already registered, log on below.

Cookies are required for the registered services to work correctly. By logging on you are agreeing to allow cookies from this website to be stored on your computer. [Find out more...](#)

Email:  [Log On](#)

Password:   Show characters

[Have you forgotten your password?](#)

If you are logging on you will see your email and password so just click the 'Log On' box.

6. New Users – insert your name and email as shown and click 'Continue'

## Registered Services Logon

**Registration - Step One**

Enter your name and email address in the boxes below and press 'Continue'

**Note:** If you subscribe to a spam blocker service or use some other method of filtering your email you must ensure that the address [prescription@mysurgerywebsite.co.uk](mailto:prescription@mysurgerywebsite.co.uk) is added to your list of trusted addresses.

First Name(s):

Last Name:  [Continue](#)

Email:  [Cancel](#)

7. Insert a password, confirm your password and tick the 'Terms and Conditions' box
8. Click 'Register'

## Registered Services Logon

**Registration - Step Two**

1. Enter your password in the box below - for security reasons, passwords must contain letters AND numbers
2. Enter your password again in the confirmation box to ensure it was typed correctly
3. Read our terms and conditions and check the box to confirm that you have done so and agree with them
4. Click the 'Register' button

First Name(s):

Last Name:  [Register](#)

Email:  [Cancel](#)

Password:

Confirm:

I agree to the Terms and Conditions

## Ordering your Prescription Online

This box will appear

### Registered Services Logon

9. Go to your email address you have inserted above and manually activate your registration by clicking on the link provided.

#### Registration - Final Step

**Nearly Done!**

1. Check your email for a message from the registration service
2. Click the link in the email to activate your registration. If you have problems with the link you can **manually activate your registration** using the activation key included in the registration email.
3. You can now log on.

10. You are now ready to order your repeat prescriptions and will see this page:

Step 1. Patient Details. Insert your details into the red starred boxes (required) if they are not there already.

Click the large green arrow

Order a Repeat for Daffy Duck (01/01/1980)

Step 1. Patient Details | Step 2. Required Medication | Step 3. Sending your Request

The details of the last request made for each person are retained for next time. Choose 'New Patient' from the list below to order for a different person.

Patient:

First Name:  \*

Last Name:  \*

Gender:  Female  Male

Address:  \*

Postcode:  \*

Date of Birth:  \*

Telephone:  \*

Mobile:

Usual Doctor:  \*

Repeat Request History:  

- Dr Myles McConville
- Dr Dessie Green
- Dr Victoria Mulholland
- Dr Ronan Hughes
- Dr Sarah Quinn
- Dr Owen Roddy

Ordering a Repeat

There are three steps involved in ordering a repeat prescription. These steps are carried out on each of three tabs in the 'Order a Repeat' section. To move from one step to another do one of the following:

- use the keyboard shortcuts 'Alt N' (next), 'Alt P' (previous)
- click the next or previous step buttons
- just click on the appropriate tab.

Personal Information

Personal information retained on this system is stored in a secure data centre located in the UK and is treated as confidential. Where appropriate this data is deleted two months after its creation.

By using this form you will be sending information about yourself across the Internet. Whilst every effort is made to keep this information secure, you should be aware that we cannot offer any guarantees of absolute privacy. If this matter concerns you then you should use another method of requesting a repeat prescription.

Step 2. Required medication. Type in your required medication from the drop down options

Plus Qty and Strength (if known)

Tick the Required box

Click the large green arrow

Bridges Family Practice

Repeat Medication Manager

Your next email reminder will be sent on 02/05/2025

Order a Repeat for Daffy Duck (01/01/1980)

Step 1. Patient Details | Step 2. Required Medication | Step 3. Sending your Request

Enter each drug and strength from your repeat prescription slip in the boxes below. Remember to tick the 'Required' box if you require the item this time. As you type, a helper list of medications will appear beneath the line. If your medication is not on the list just type it in anyway. Items will only be dispensed if they are included on your repeat prescription and a medication review is not pending.

Drug	Qty and/or Strength (e.g. 1mg daily)	Required
1. <input type="text" value="PARACET+COD 500/30mg eff tabs"/>	<input type="text" value="6"/>	<input checked="" type="checkbox"/>
2. <input type="text" value="ASPIRIN [CNS] 300mg tablets"/>	<input type="text" value="4"/>	<input checked="" type="checkbox"/>
3. <input type="text" value="VENTOLIN 5mg/5mL injection"/>	<input type="text" value="8"/>	<input checked="" type="checkbox"/>
4. <input type="text" value="YOU CAN ALSO FREE TYPE"/>	<input type="text" value="10"/>	<input checked="" type="checkbox"/>
5. <input type="text"/>	<input type="text"/>	<input type="checkbox"/>

Fields marked with a red asterisk are compulsory \*

Ordering a Repeat

There are three steps involved in ordering a repeat prescription. These steps are carried out on each of three tabs in the 'Order a Repeat' section. To move from one step to another do one of the following:

- use the keyboard shortcuts 'Alt N' (next), 'Alt P' (previous)
- click the next or previous step buttons
- just click on the appropriate tab.

Personal Information

Personal information retained on this system is stored in a secure data centre located in the UK and is treated as confidential. Where appropriate this data is deleted two months after its creation.

By using this form you will be sending information about yourself across the Internet. Whilst every effort is made to keep this information secure, you should be aware that we cannot offer any guarantees of absolute privacy. If this matter concerns you then you should use another method of requesting a repeat prescription.

## Ordering your Prescription Online

### Step 3. Sending your Request.

We would recommend that you ask for an email reminder – this way you will receive an email reminding you to re-order your medication!

You can also ask for a confirmation email to inform you we have received your order.

Click 'Send Request'

The Practice will receive an email with your order and will process, they will always contact you if there are any queries.

The screenshot shows the 'Repeat Medication Manager' interface for Bridges Family Practice. The user is logged in as 'Daffy Duck' (DOB: 01/01/1980). The next email reminder is set for 02/05/2025. The interface is in Step 3: Sending your Request. A green box highlights a tip: 'Add any further details, choose a pick-up point or home delivery option if available, order a reminder email if you wish and send your request. You may also simply save everything you have entered here for next time, without actually sending the request.' Below this, there is a text area for 'Other Details' with a warning: 'Please do not include medical problems here - these should be discussed with your doctor'. The user has selected 'The Surgery' as the pick-up location, '4 weeks' as the reminder interval, and checked the box for 'Send me a confirmation email'. At the bottom, there are three buttons: 'Send Request', 'Save For Later', and 'Cancel'. A tooltip for 'Send Request' says 'Save the patient and medication details and send the request to...'. Below the form, there is a 'Repeat Request History' section with a 'View Your History' button.

Thank-you for ordering your medication online!